

POSITION profile



Sheraton®
CAVALIER CALGARY HOTEL

Position

Oasis River Country Supervisor

Responsibilities

- Assist in the training, supervision and evaluation of River Country attendants.
- Promote and maintain all River Country and Sheraton standards.
- Adjust staff levels accordingly during shift when necessary.
- Supervise and maintain River Country pools, area and Fitness facility.
- Liaise between various departments and guests in regards to guest concerns, always presenting a professional and positive demeanor.
- Ensure all parties are accurately booked and executed.
- Provide food and liquor service at the Splash snack bar.
- Assist with inventory, stock control, supply and chemical ordering.
- Ensure chemical testing is done according to standard.
- Maintain necessary paperwork for pool analysis.
- Ensure all standards under the Liquor Regulations Act are adhered to.
- Perform daily inspection of work area and equipment to ensure everything is in working order, and write work orders for equipment in need of repair.
- Ensure a safe work environment by maintaining and promoting various elements of the hotels Health & Safety program.
- Review with associates applicable safety rules/procedures and monitor compliance.
- Perform all duties in a safe manner according to established safe work practices.
- Report any accidents, injuries, near misses and/or hazardous conditions.

Qualifications

- Previous supervisory experience.
- Knowledge of pool chemical usage and procedures.
- Friendly and professional with a strong customer service mindset.
- Must be reliable and punctual.
- Must be a strong leader with good time management skills.
- Must be organized and able to work in a fast paced environment.
- Must be physically fit and able to meet physical demands analysis.
- Must be 18 to provide alcohol service.
- CPR / First Aid certification required.

Hours of work

Flexibility required; morning and/or evening shifts, weekends and holidays involved.

Reports to

Oasis River Country Manager / Director of Rooms